

Follow these instructions.

You will need:

1. Your Coast Capital Savings MEMBER CARD® - last 8 digits
2. Your Personal Access code - 7 digit number
3. Your account statement for your membership number and 3-digit sub-account number (found next to the account type).

Access Coast-by-Phone by dialing the number in your area:

Metro Vancouver:	604.517.7001
Greater Victoria:	250.483.7001
Abbotsford:	604.852.7001
Chilliwack:	604.824.4445

Press **1** For Account Information and Statement Inquiries

For your account balance

Press **1**

	PRESS
Chequing	1
Savings	2
Loans & Mortgages	3
Term Deposits	4
RRSP and other Registered Plans	5
For more options	6

For statement inquiries

Press **2**

	PRESS
Chequing	1
Savings	2
Loans	3
For more options	4

Coast-by-Phone will play back your statement information 6 items at a time, starting with your most recent transactions

To access another membership

Press **3**

	PRESS
To access another membership	1
To access previous membership	2
Go forward to the next membership	3

This option is only available when more than one membership exists.

Press **2** To Pay Bills

	PRESS
To pay bills	1
For a list of accounts you can pay	2
To inquire about or cancel pending payments	3

Press **3** To Transfer Funds

To transfer to the same membership

Press **1**

	PRESS
Chequing	1
Savings	2

Transferring to which account?

	PRESS
Chequing	1
Savings	2
Loans	3